Attorney Docket RSW920000024US1

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

September 24, 2010

In re application of: Glenn Clement Aikens

Serial Number: 09/547,273

Filed: April 11, 2000

For: Method, System and Program Product for

Managing Network Performance

Art Unit: 2442 Examiner: Benjamin A. Ailes

AMENDMENT UNDER 37 C.F.R. §1.312

Mail Stop Issue Fee Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This amendment is in response to the Notice of Allowance mailed on September 1, 2010.

The following amendments are respectfully submitted as an Amendment After Notice of

Allowance, per 37 C.F.R. §1.312.